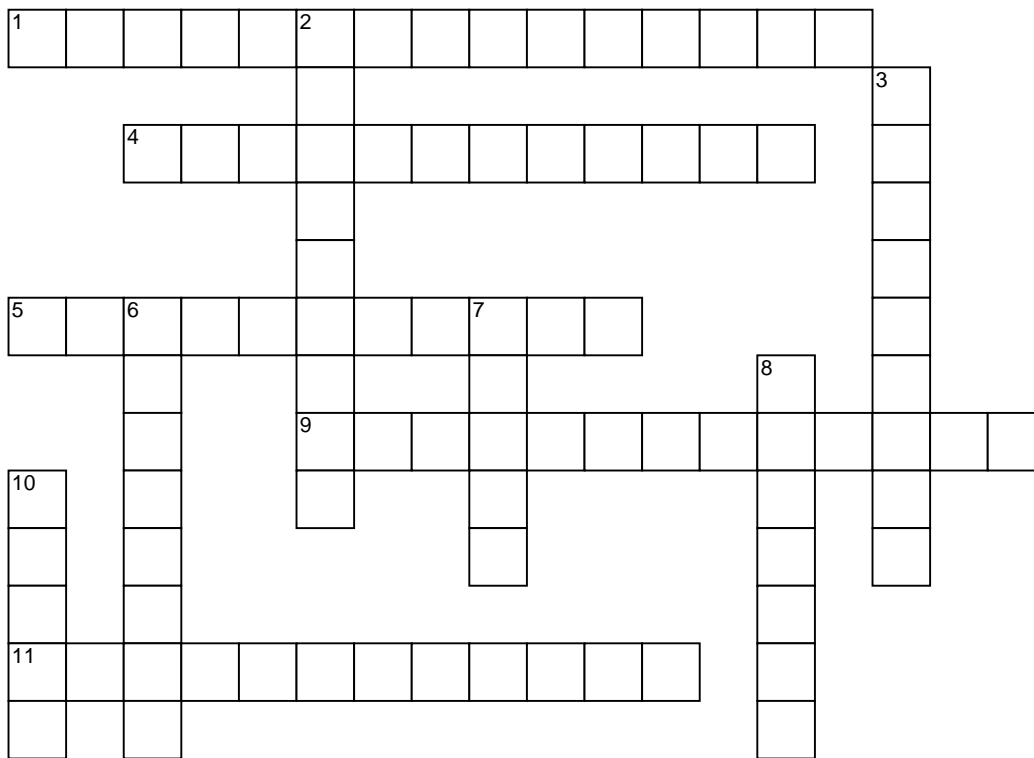


# Chapter Nine



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## ACROSS

- 1 Using service user strengths and choices to design support packages
- 4 The integration of service user and provider to design and delivery welfare services
- 5 One of Parson's dimensions of social control describing a person's lack of capability to perform a specific task role within a specific situation
- 9 A concept to describe being at risk of but not necessarily experiencing a social problem
- 11 Type of power identified by Foucault as utilising various techniques to produce docile bodies

## DOWN

- 2 One of Parson's dimensions of social control describing failure of the individual to align to particular values
- 3 Type of power identified by Foucault as centrally exercised by a sovereign individual
- 6 The middle of the ladder of participation focused on informing, consultation and placation
- 7 Term used to describe a protective welfare state
- 8 Power The top of the ladder of participation focused on partnership, delegating power and citizen control
- 10 Term used to describe a punitive welfare state